## Video-on-Demand

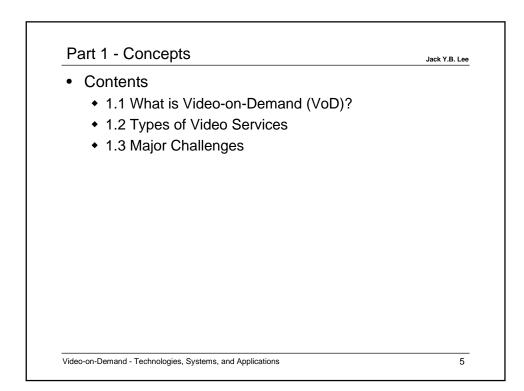
Technologies, Systems, and Applications

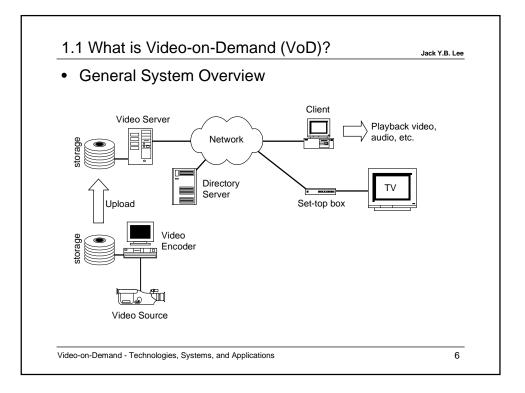
Jack Yiu-bun Lee Department of Information Engineering The Chinese University of Hong Kong

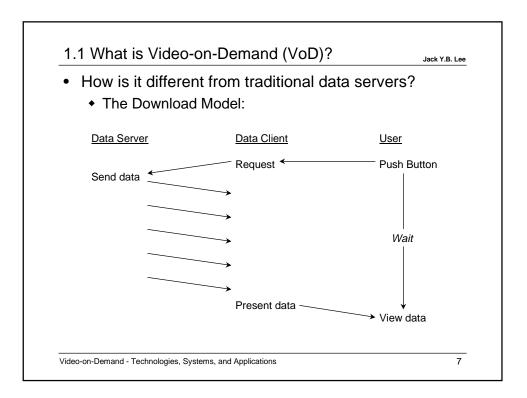
Preface	Jack Y.B. Lee
Target Audience	
<ul> <li>Assumes engineering background;</li> </ul>	
<ul> <li>No prior knowledge on multimedia and video technologies required.</li> </ul>	
Workshop Outline	
<ul> <li>Part 1: Concepts</li> </ul>	
<ul> <li>Part 2: Technologies</li> </ul>	
<ul> <li>Part 3: Systems</li> </ul>	
<ul> <li>Part 4: Applications</li> </ul>	

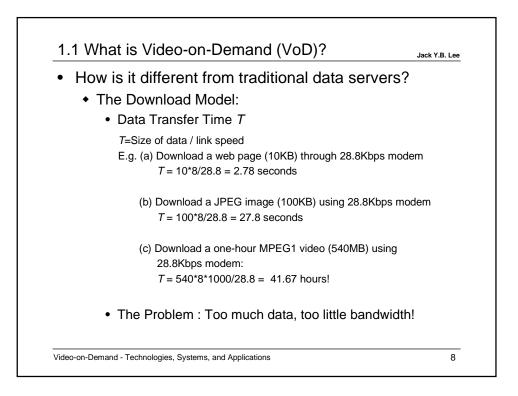
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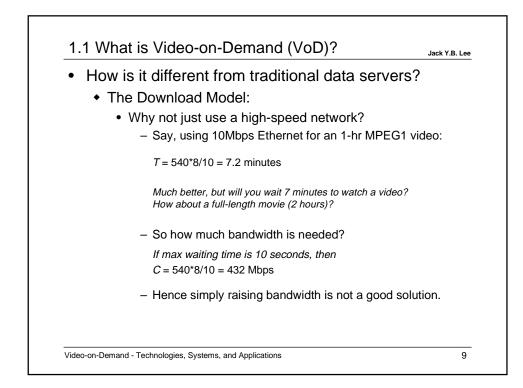
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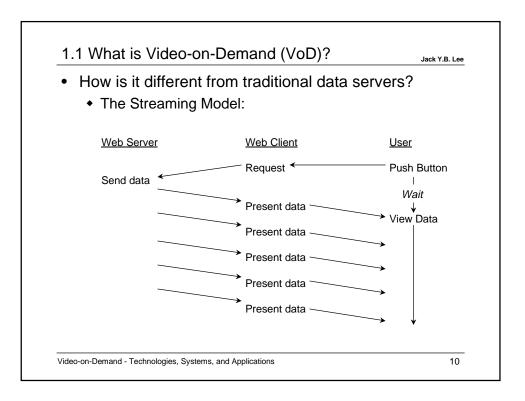


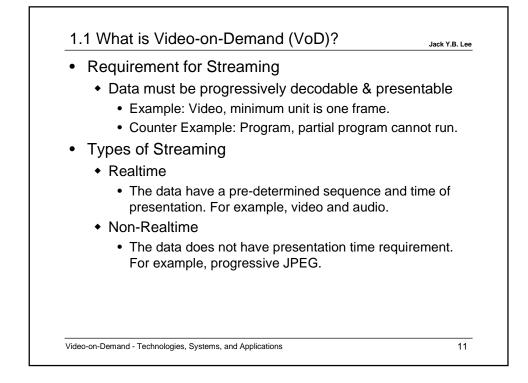


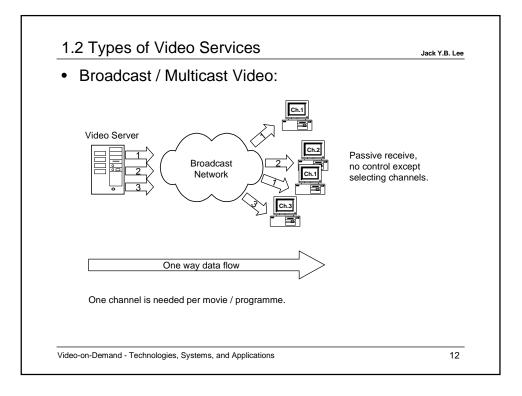


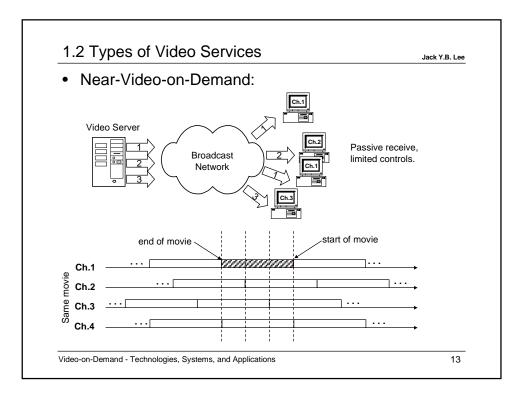


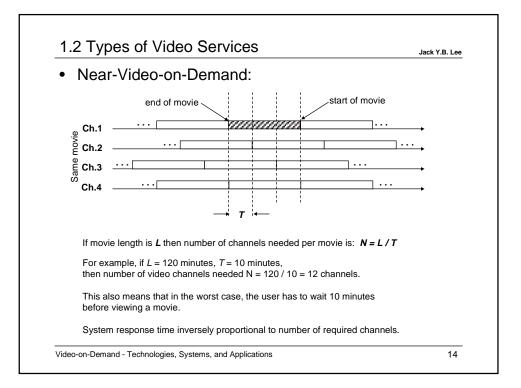


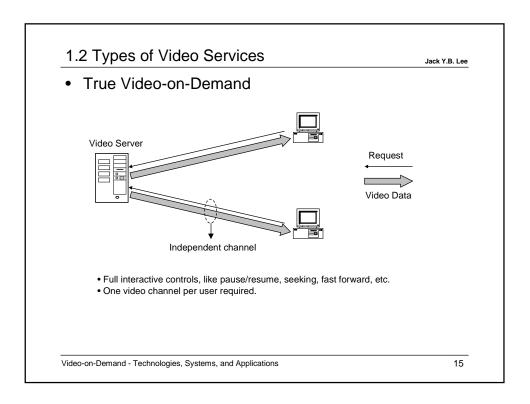




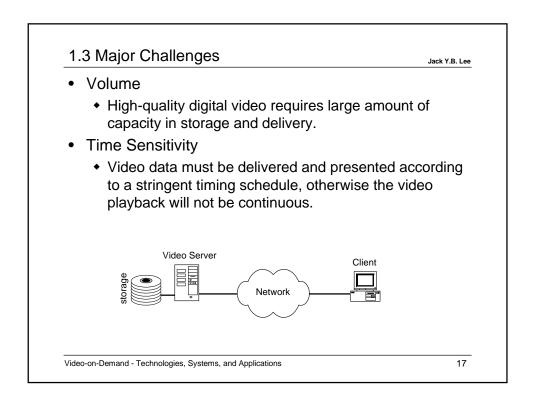


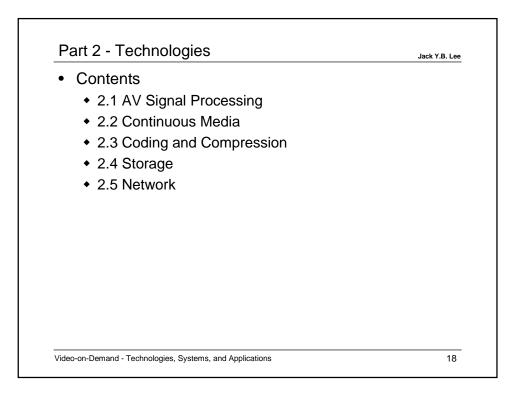


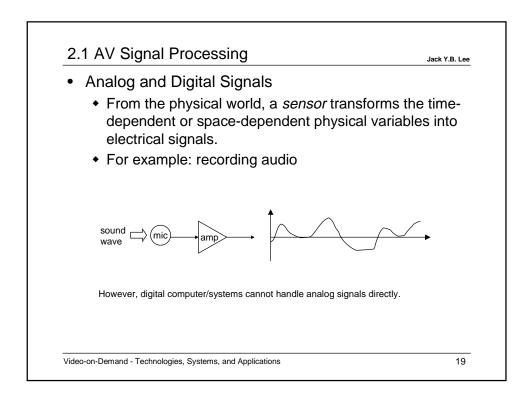


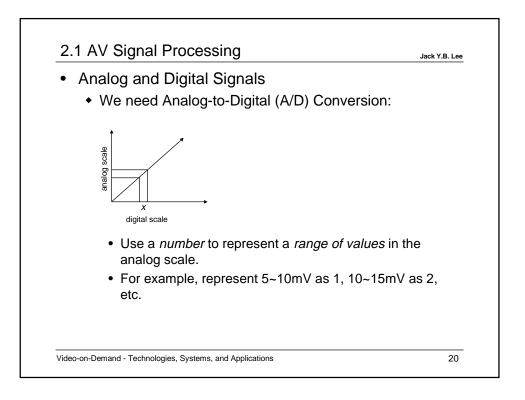


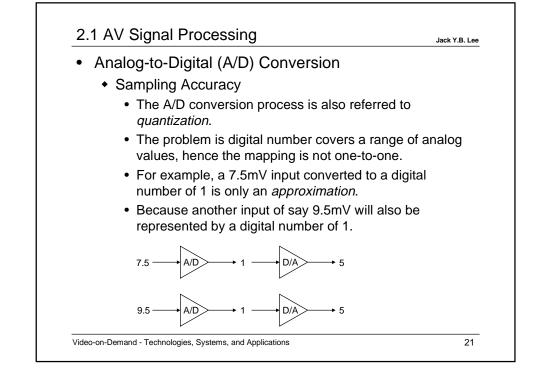
<ul> <li>Comp</li> </ul>	arisons:		
	Broadcast Video	Near-Video-on-Demand (Pay-Per-View)	True Video-on-Demand
Select video?	Yes, but limited to a few channels	Yes, but limited to a few programmes	Yes
Select time to watch?	No	Yes (limited to fixed time slots)	Anytime
Interactive?	No	None or very little	VCR-like control
# of Viewers	Unlimited	Unlimited	Limited
Cost / Viewer	Low	Medium	High



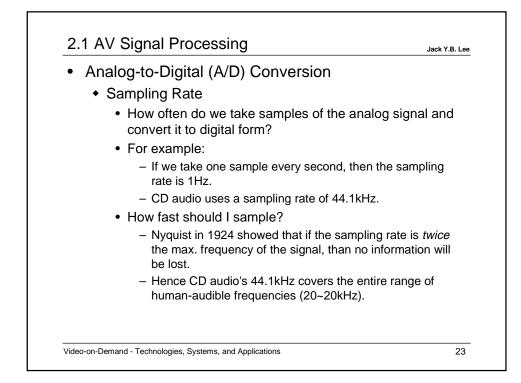


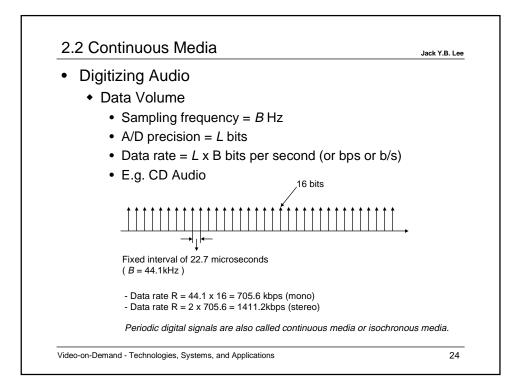


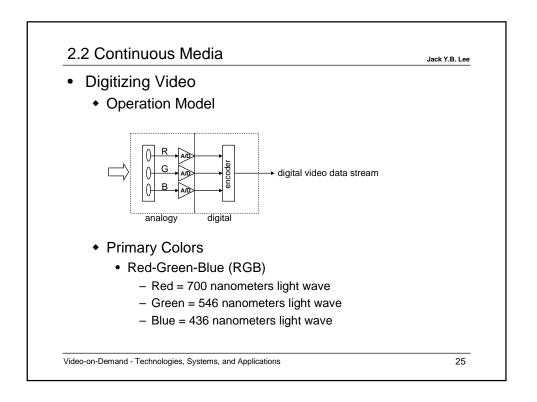


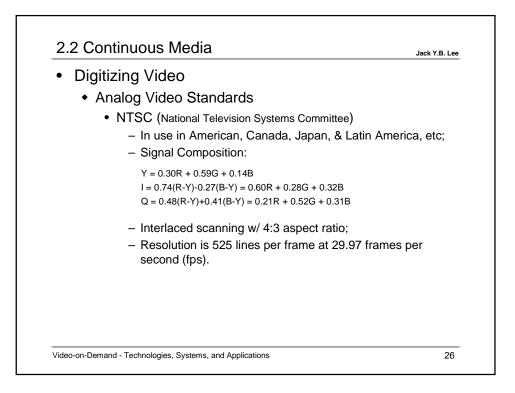


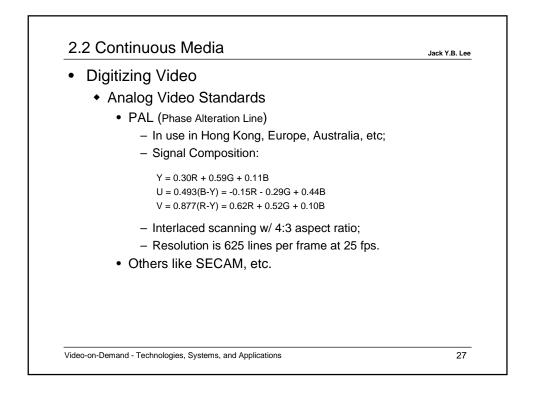
2.1 AV Signal Processing	Jack Y.B. Le
<ul> <li>Analog-to-Digital (A/D) Conversion</li> </ul>	
<ul> <li>Sampling Accuracy</li> </ul>	
<ul> <li>The amount of digital numbers used is called quantization level, and is usually measured in t</li> </ul>	oits.
<ul> <li>If n bits are used, then there are 2<sup>n</sup> numbers or represent distinct signal values.</li> </ul>	levels to
For example:	
<ul> <li>CD-audio uses 16 bits for audio, hence there are a total of 2<sup>16</sup> or 65536 levels.</li> </ul>	
<ul> <li>A digital signal is usually represented as a bina codeword:</li> </ul>	ary
- e.g. 01101001 = (0x27)+(1x26)+(1x25)+(0x24)+(1x23)+(0x22)+(0x21)+ = 0 + 64 + 32 + 0 + 8 + 0 + 0 + 1	+(1x2 <sup>0</sup> )
= 0 + 04 + 32 + 0 + 8 + 0 + 0 + 1 = 105 Video-on-Demand - Technologies, Systems, and Applications	2

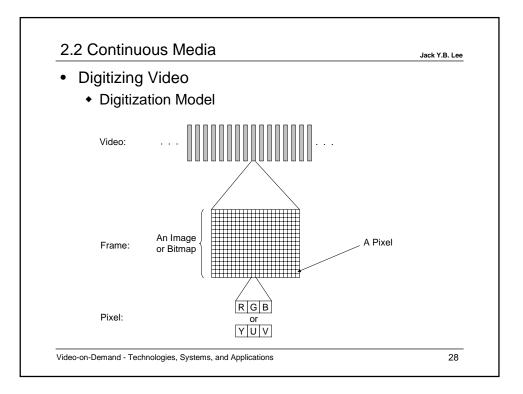


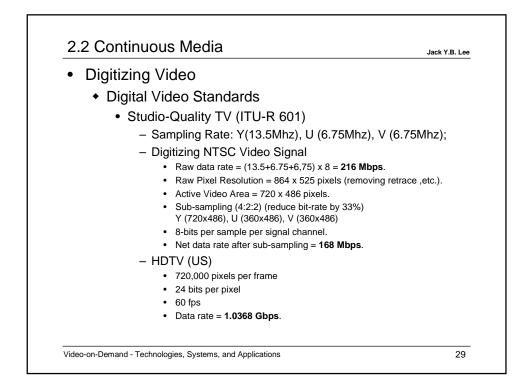


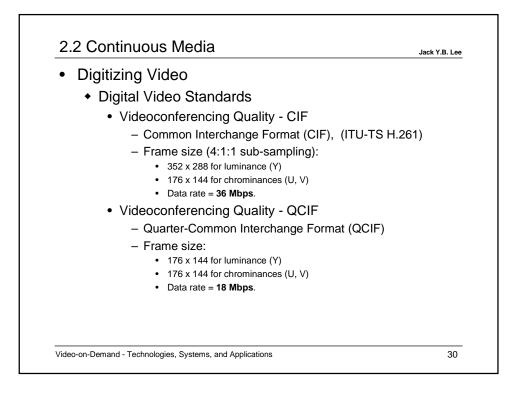


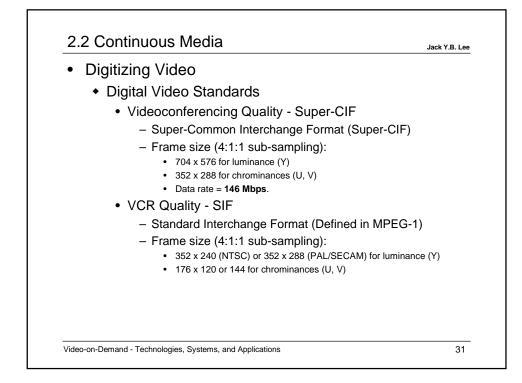




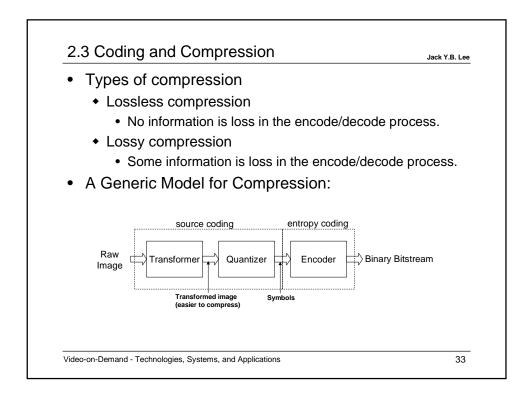


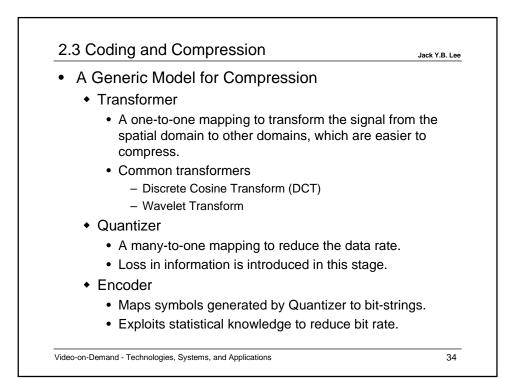


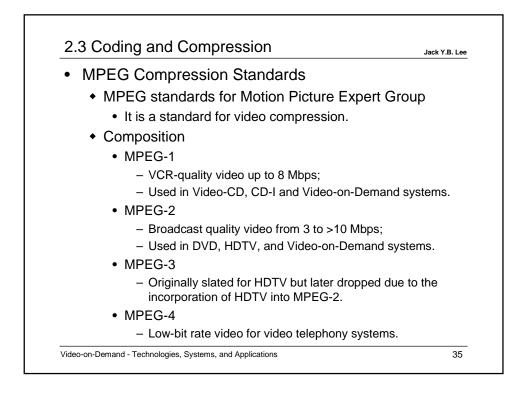


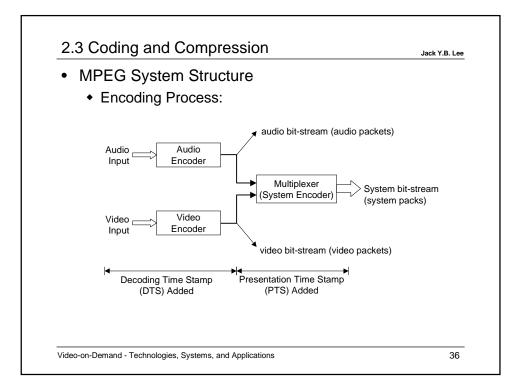


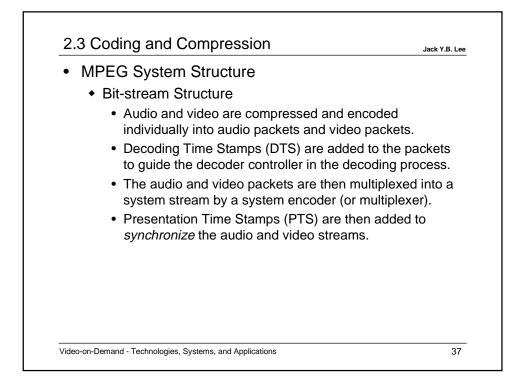
Motivation	
<ul> <li>Digital audio and video generates vast an that are difficult to process and deliver qu</li> </ul>	
• What is compression?	
<ul> <li>Reduce the number of bits used to encodinformation by exploiting:         <ul> <li>Spatial redundancy</li> <li>Correlation between neighboring pixels</li> </ul> </li> <li>Spectral redundancy         <ul> <li>Correlation between color components</li> </ul> </li> <li>Psycho-visual redundancy         <ul> <li>Perceptual properties of the human visual</li> </ul> </li> </ul>	



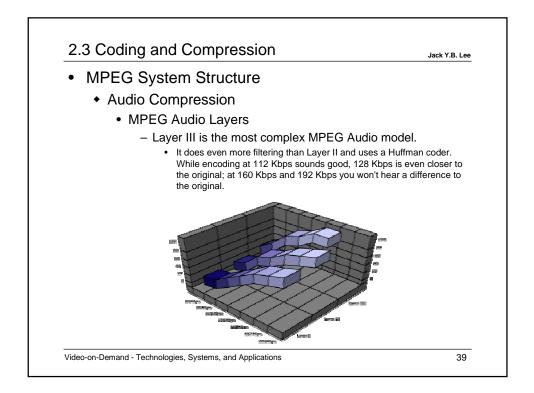


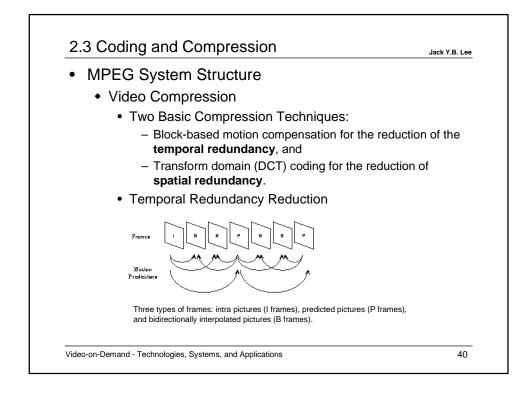


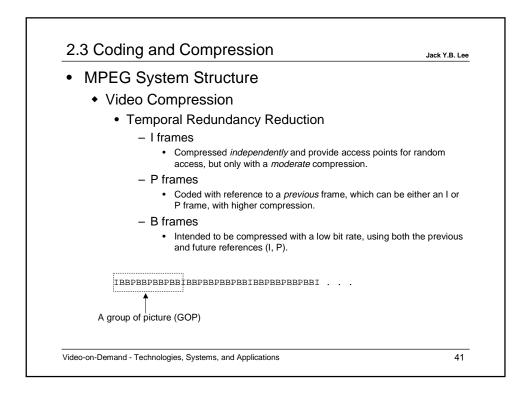


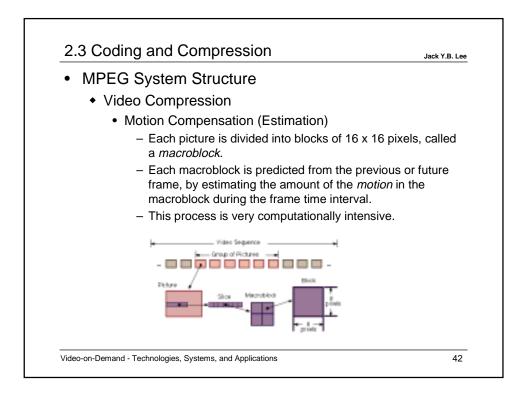


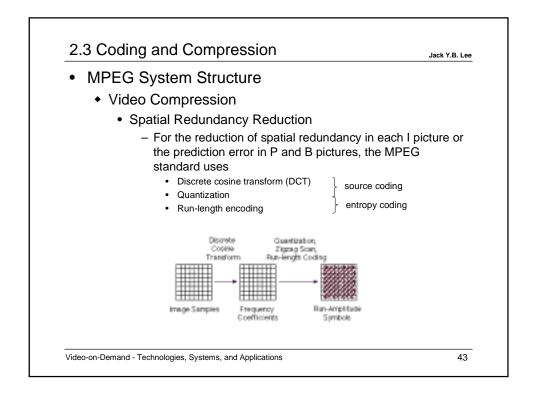
• MPEG S	stem Structure	
•	Compression	
	/ does it work?	
-	MPEG Audio strips information in the a less sensitive to the human perception	0
_ `	This is called "perceptual coding".	• • • •
<ul> <li>MPE</li> </ul>	EG Audio Layers	
	The Layer I psychoacoustic model only masking.	uses frequency
	This means that it strips frequencies that are You shouldn't encode at higher compression	
-	Layer II does more filtering.	
	<ul> <li>In layman's terms, it decides better what info Encoding at 160 Kbps sounds good, at 192 I to hear the difference, and at 256 Kbps and quality audio.</li> </ul>	Kbps it becomes difficult



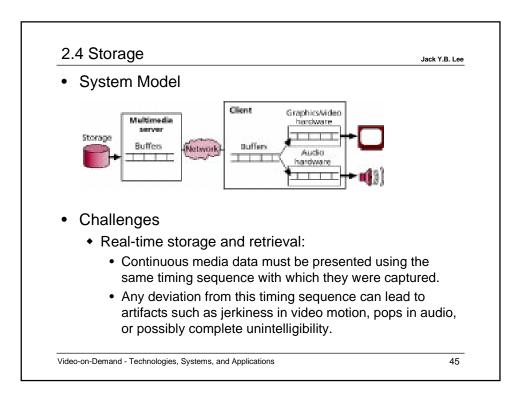




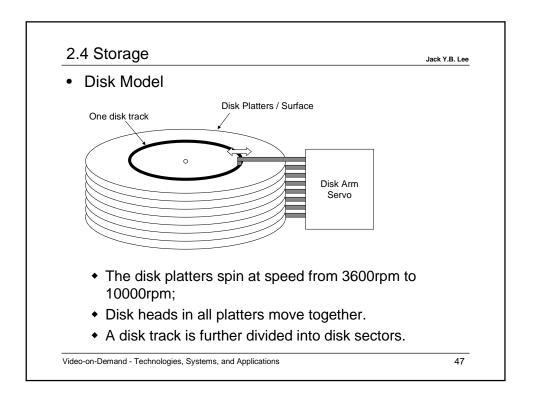


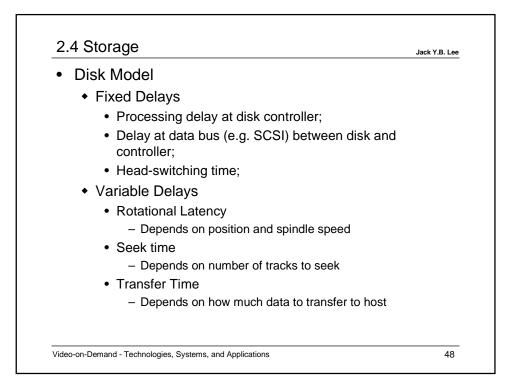


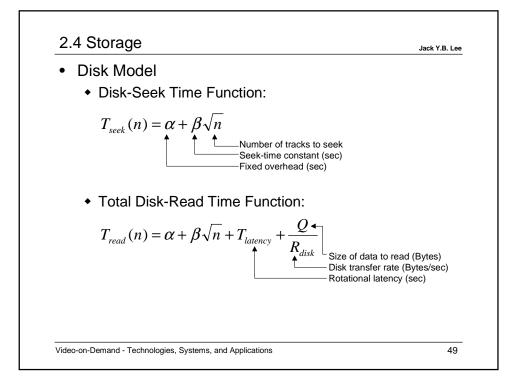
	ssion and VoD	
•		
<ul> <li>Two T</li> </ul>	ypes Compression	
• Co	nstant Bit-Rate (CBR)	
-	- The bit-rate of the compressed video stream time interval is constant.	over a short
-	<ul> <li>The video quality is not constant. Loosely spe motions degrade video quality.</li> </ul>	eaking, more
-	<ul> <li>CBR videos are good for system design but to user.</li> </ul>	bad for the
• Va	riable Bit-Rate (VBR)	
-	- The video quality is constant for the entire vid	leo stream.
-	<ul> <li>The bit-rate is adjusted to maintain a constan quality.</li> </ul>	t video
-	<ul> <li>VBR videos are good for the user but bad for design.</li> </ul>	system



2.4 Storage	Jack Y.B. Lee
Challenges	
<ul> <li>Real-time storage and retrieval:</li> </ul>	
<ul> <li>Media components may also need synchron example, a video stream must synchronize a stream in a movie.</li> </ul>	
<ul> <li>High data transfer rate and large storage sp</li> </ul>	pace:
<ul> <li>Digital video and audio playback demands a transfer rate, so that storage space is rapidly (E.g. MPEG1 ~ 1.5Mbps, MPEG2 ~ 4Mbps)</li> </ul>	y filled.
<ul> <li>The server must efficiently store, retrieve, ar manipulate data in large quantities at high space</li> </ul>	







Typical Disk Par • Seagate 4GB	ameters ST12400N (SCSI-2)	
Disk Parameter	Value	
Spindle speed	5411 rpm	
Max latency (r)	11ms	
Number of tracks	2621	
Raw transfer rate	3.35MB/s	
Single-track seek	1ms	
Max full-stroke seek	19ms	

## 2.4 Storage

- Typical Disk Parameters
  - SCSI Variants

Types	Variants	Max. Speed	Number of Devices	Max. Cable Length
SCSI-1	-	5 MB/s	8	6m
0001.0	Fast SCSI	10 MB/s	8	1.5m~3m
SCSI-2	Fast Wide SCSI	20 MB/s	16	1.5m~3m
	Ultra SCSI	20 MB/s	8	1.5m
SCSI-3	Wide Ultra SCSI	40 MB/s	16	1.5m
	Ultra2 SCSI	40 MB/s	8	12m
	Wide Ultra2 SCSI	80 MB/s	16	12m
	Ultra3 SCSI	80 MB/s	8	12m
	Wide Ultra3 SCSI	160 MB/s	16	12m
Fibre Channel	FC-AL	100~200MB/s	126	30m~10km

- Note that the "Max. Speed" is the top speed of the interface.
- The actual achievable speed depends on the performance of the connected disks.

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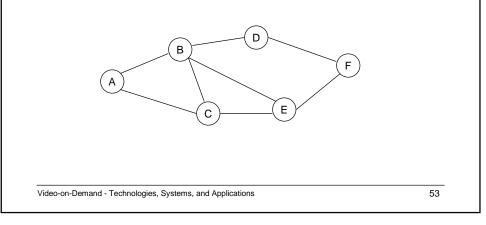
Jack Y.B. Lee

Basis Concents	
<ul> <li>Basic Concepts</li> </ul>	
<ul> <li>Classification by Transmission Techn</li> </ul>	ology:
<ul> <li>Broadcast networks</li> </ul>	
<ul> <li>Point-to-point networks</li> </ul>	
<ul> <li>Broadcast Networks</li> </ul>	
<ul> <li>A single communication channel is sh</li> </ul>	hared by all hosts.
<ul> <li>A host sends packets on the channel, received by all hosts. An address field used to identify the intended receiver.</li> </ul>	d within a packet is
<ul> <li>Special addresses: Broadcast address address</li> </ul>	s & multicast

## 2.5 Network

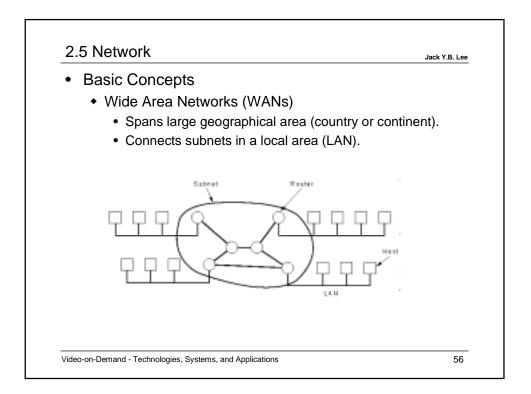
- Basic Concepts
  - Point-to-Point Networks
    - Each communication channel links up two hosts.
    - To go from one host to another, intermediate hosts may need to be traversed (routing).

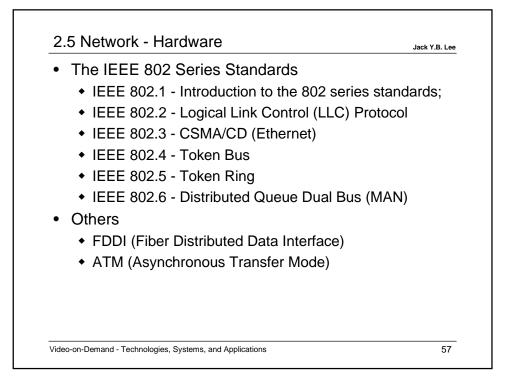
Jack Y.B. Lee

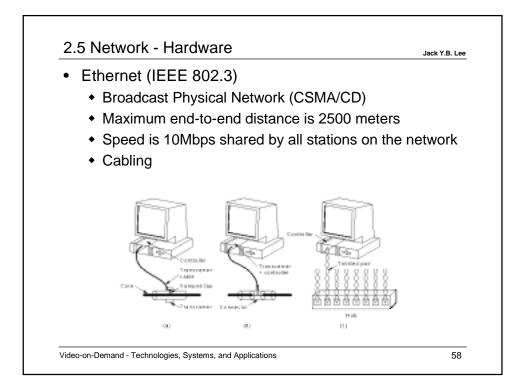


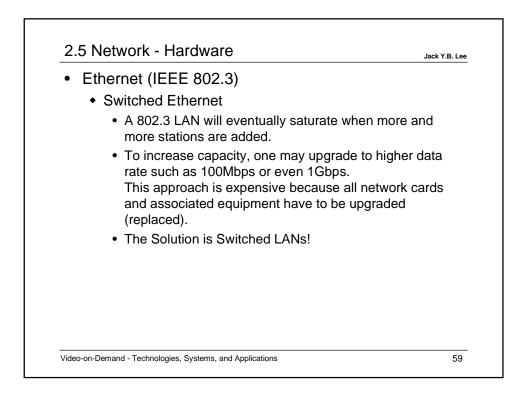
Basic Concep			
<ul> <li>Classification</li> </ul>	on by Scale or	Distance	
Interprocessor distance	Processors located in same	Example	
0.1 m	Circuit board	Data flow machine	
1 m	System	Multicomputer	
10 m	Room	1] .	
100 m	Building	Local area network	
1 km	Campus	1	
10 km	City	Metropolitan area network	
100 km	Country	11	
1,000 km	Continent	> Wide area network	
10,000 km	Planet	The internet	

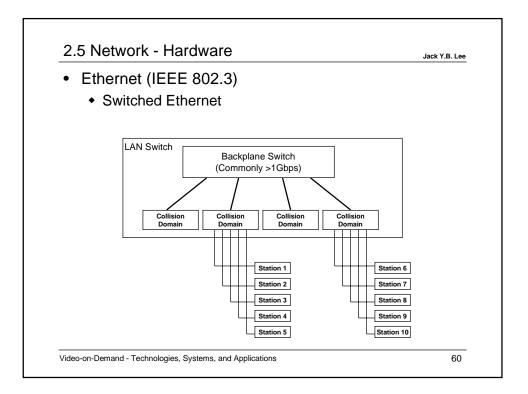
• B	asic Concepts
	<ul> <li>Local Area Networks (LANs)</li> </ul>
	Restricted in size (up to one km)
	<ul> <li>Mostly are broadcast networks</li> </ul>
	<ul> <li>Speeds range from 10Mbps to 100Mbps</li> </ul>
	Low error rate
	Low latency
	c:\>ping adnetpc0.ie.cuhk.edu.hk
	Pinging adnetpc0.ie.cuhk.edu.hk [137.189.97.120] with 32 bytes of data:
	Reply from 137.189.97.120: bytes=32 time< <b>10ms</b> TTL=128
	Reply from 137.189.97.120: bytes=32 time<10ms TTL=128
	Reply from 137.189.97.120: bytes=32 time<10ms TTL=128 Reply from 137.189.97.120: bytes=32 time<10ms TTL=128











## 2.5 Network - Hardware

- Ethernet (IEEE 802.3)
  - Good
    - Most popular
    - · Shortest delay at low load
    - Simple protocol, passive cable
  - Bad
    - Substantial analog operation (carrier sense, collision detection)

Jack Y.B. Lee

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- Frame size must be at least 64 bytes
- Non-deterministic delay (due to collision)
- No priorities
- Cable length limited to 2.5km at 10Mbps
- Performance deterioates at high load

Video-on-Demand - Technologies, Systems, and Applications

2.5 Network - Hardware <sub>Jack Y.B. Lee</sub>
9. Coken Ring (IEEE 802.5).
9. History

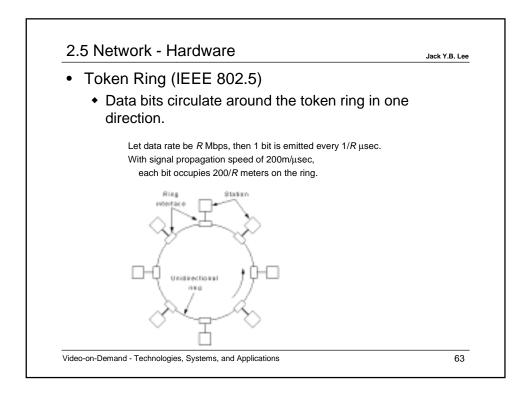
9. Proposed by IBM
9. Targeted at business networks

9. Physical Layer

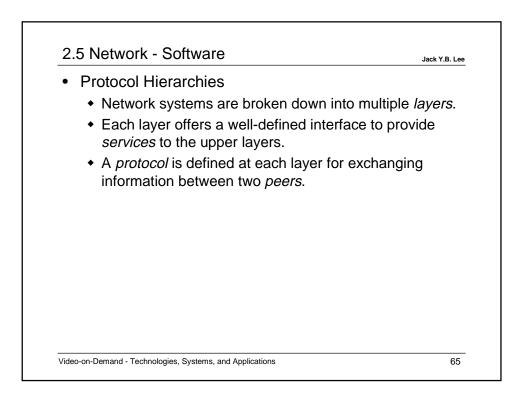
9. Cabling: Shielded twisted pairs
9. Data Rate: 1, 4, or 16Mbps

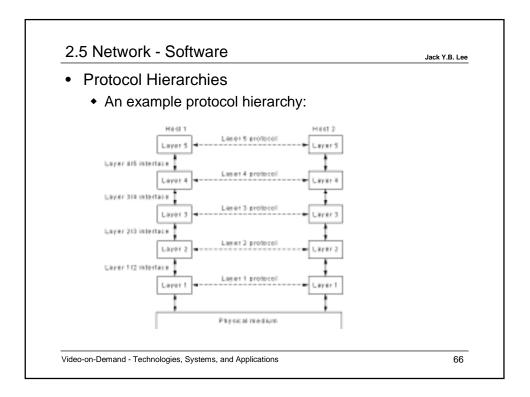
9. MAC Sublayer

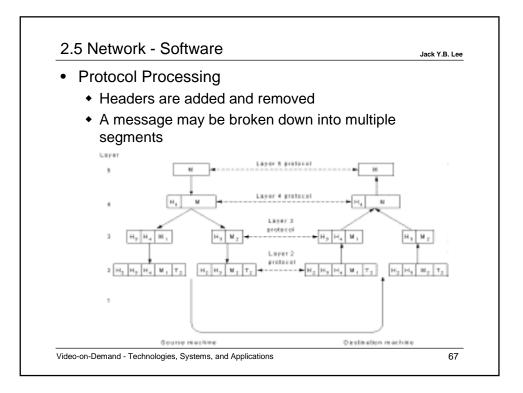
9. Token passing, collision free.

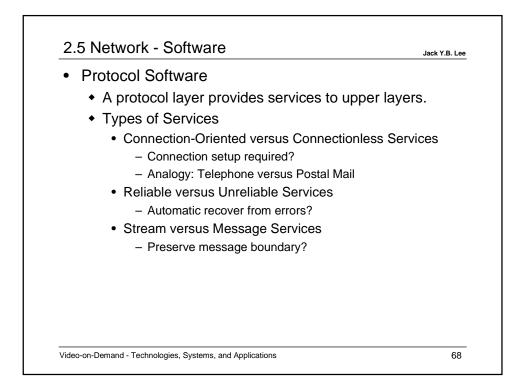


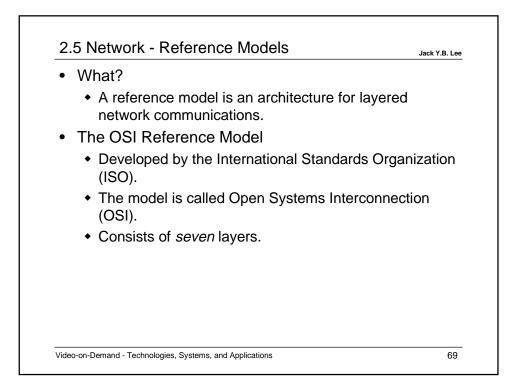
<ul> <li>Token Ring (IEEE 802.5)</li> </ul>	
<ul> <li>Good</li> </ul>	
<ul> <li>Fewer analog components</li> </ul>	
<ul> <li>Supports any cabling</li> </ul>	
<ul> <li>Resilience to cable failures (through the us center)</li> </ul>	se of wire
<ul> <li>Supports priorities</li> </ul>	
<ul> <li>Excellent throughput and efficiency at high</li> </ul>	n load
<ul> <li>◆ Bad</li> </ul>	
<ul> <li>Substantial delay at low load (due to toker</li> </ul>	n passing)
<ul> <li>Malfunction monitor station can bring dow</li> </ul>	n the ring
Less popular	

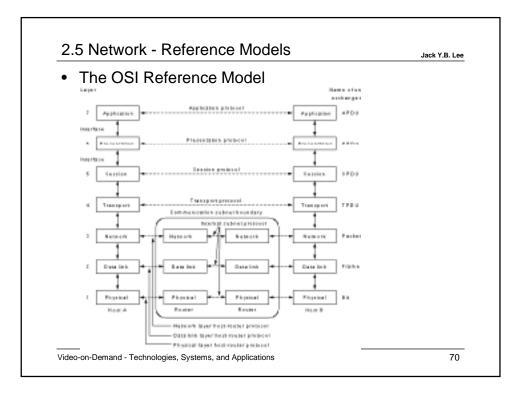


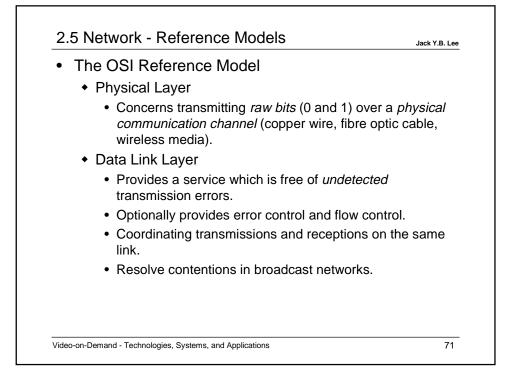




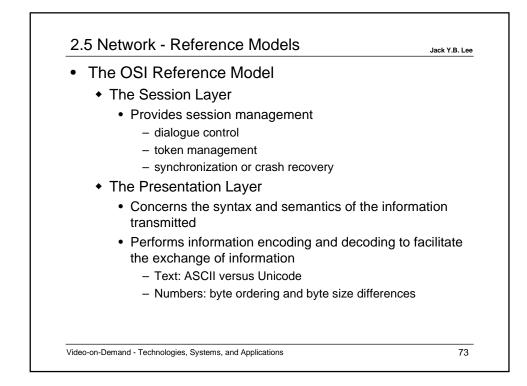




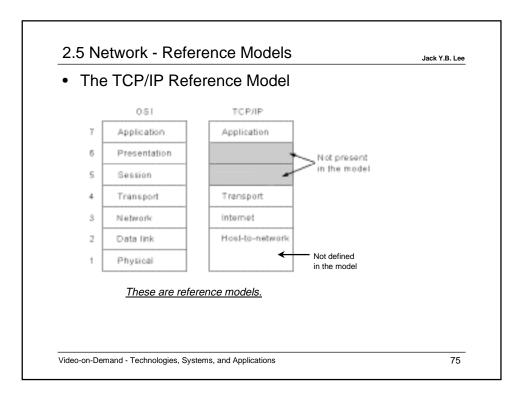


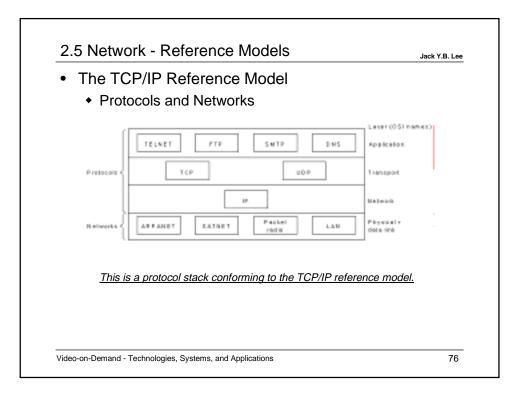


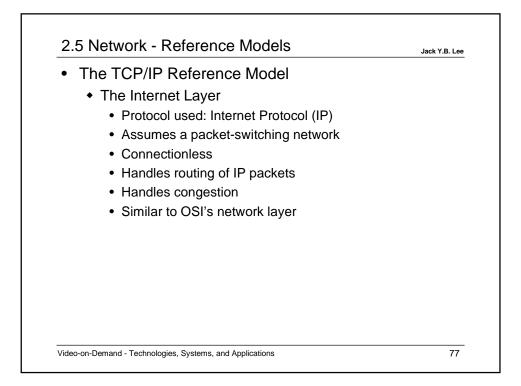
2.5 Network - Reference Models	Jack Y.B. Lee
<ul> <li>The OSI Reference Model</li> </ul>	
<ul> <li>The Network Layer</li> </ul>	
<ul> <li>Concerned with controlling the operation of the</li> </ul>	ne <i>subnet</i> .
<ul> <li>Handles routing of a packet from source to de</li> </ul>	estination.
<ul> <li>Handles congestions.</li> </ul>	
<ul> <li>Keeps accounting information if needed.</li> </ul>	
<ul> <li>Converts between incompatible addressing s packet formats.</li> </ul>	chemes and
<ul> <li>The Transport Layer</li> </ul>	
<ul> <li>Provides an error-free connection on an <i>end</i>- basis.</li> </ul>	to-end
(Unreliable messages service is also possible	ə.)
<ul> <li>Handles upward and downward multiplexing.</li> </ul>	
<ul> <li>Handles name resolution across the entire ne</li> </ul>	etwork.
<ul> <li>Handles flow control between sender and rec</li> </ul>	eiver.

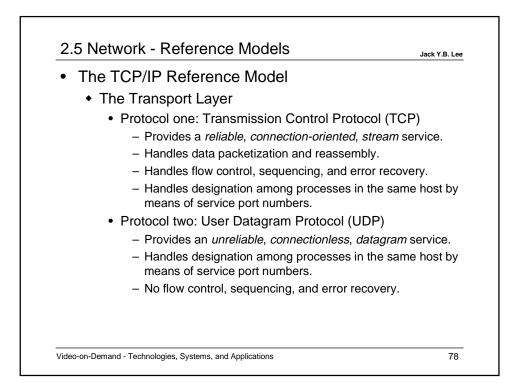


2.5 Network - Reference Models	Jack Y.B. Lee
The OSI Reference Model	
<ul> <li>The Application Layer</li> </ul>	
<ul> <li>Defines the protocols and services for a specific application.</li> </ul>	
Examples:	
– File Transfer (FTP)	
– Email (SMTP, POP3)	
– WWW (HTTP)	
<ul> <li>Network News (NNTP)</li> </ul>	
<ul> <li>Video Streaming Protocols</li> </ul>	

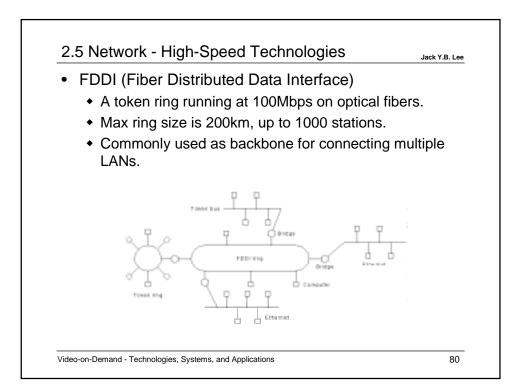


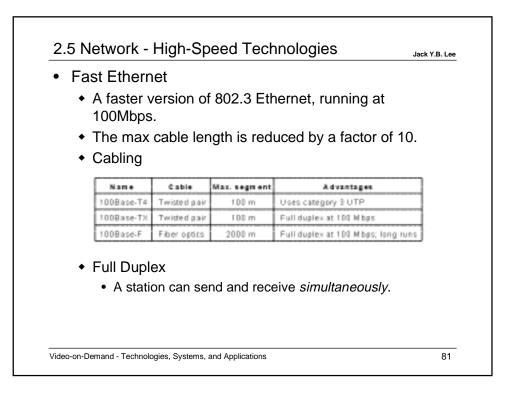


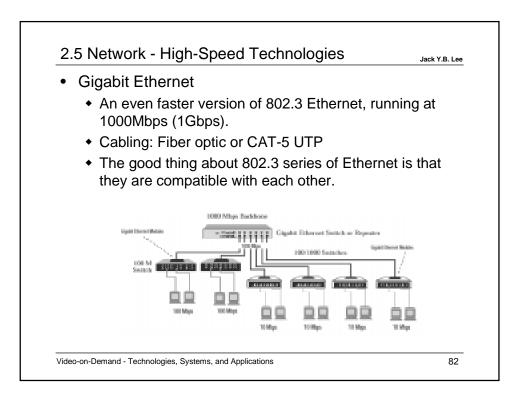


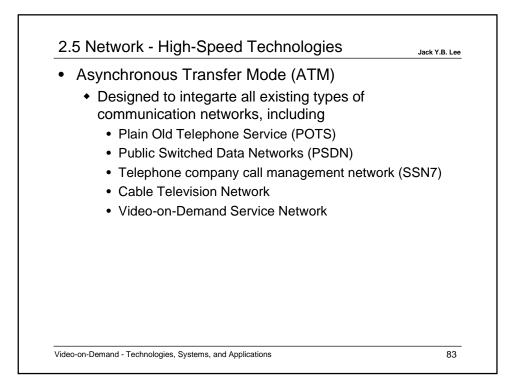


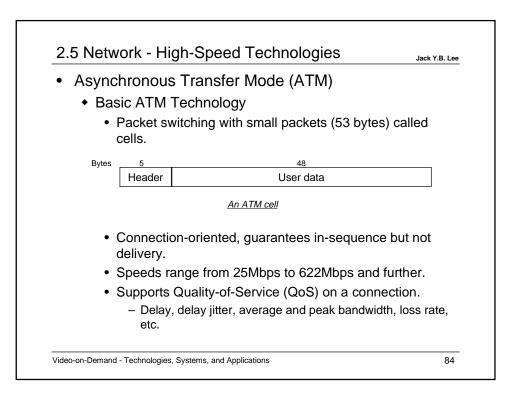
• The TCP/IP Referen	ce Mo	del	
<ul> <li>The Application Lag</li> </ul>	yer		
<u>Services</u> Virtual Terminal		<u>Protocols</u> TELNET	
File Transfer	-	FTP	
Electronic Mail	-	SMTP/POP3	
Name Resolution	-	DNS	
Network News	-	NNTP	
World Wide Web	-	HTTP	
Streaming Video	-	RTSP	
Network File System	-	NFS	
Network Management	-	SNMP	

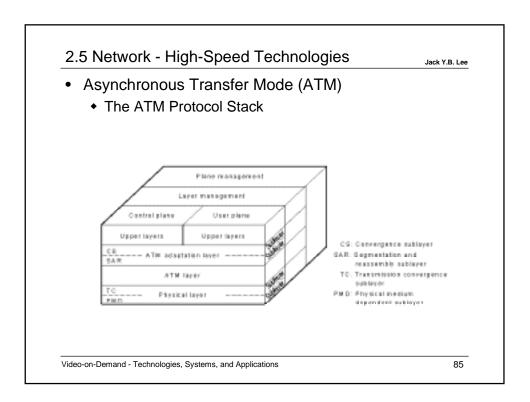


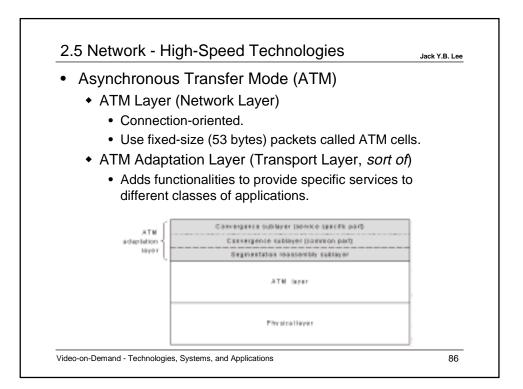


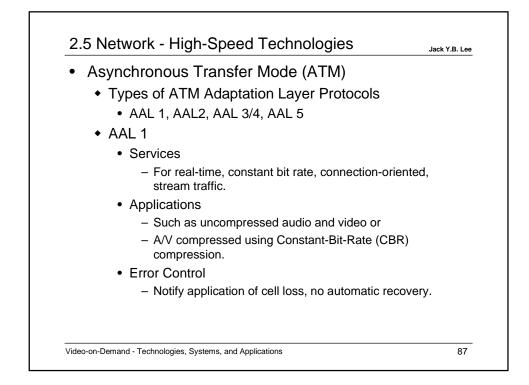


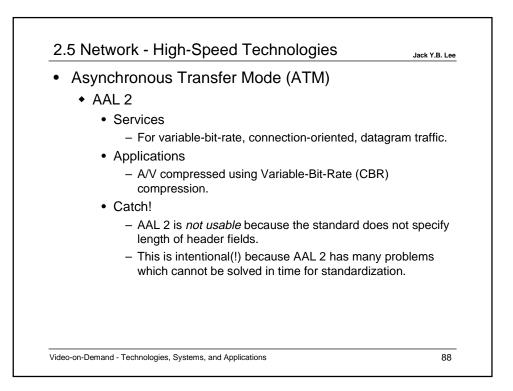


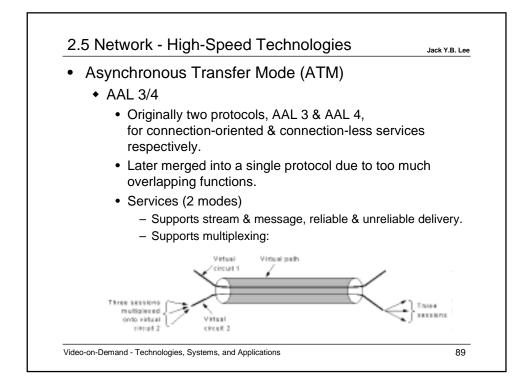


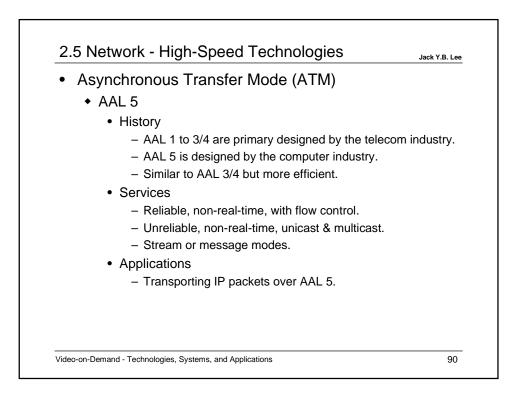


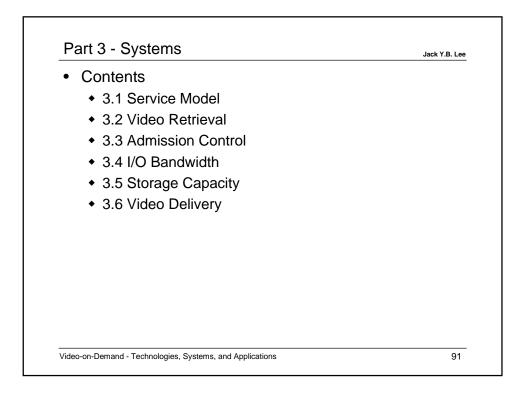


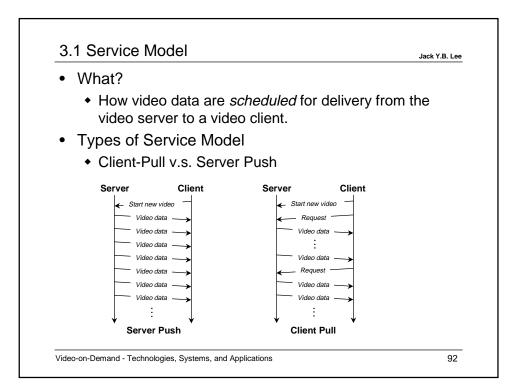












### 3.1 Service Model

- Client-Pull
  - Advantages
    - Simple server design;
    - Supports any video bit-rate, CBR and VBR;
    - Better tolerance to delay and delay jitter;
  - Disadvantages
    - A backward network channel (upstream) from client to server is necessary;

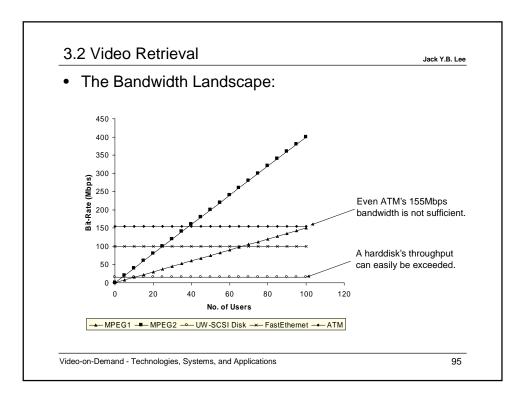
Jack Y.B. Lee

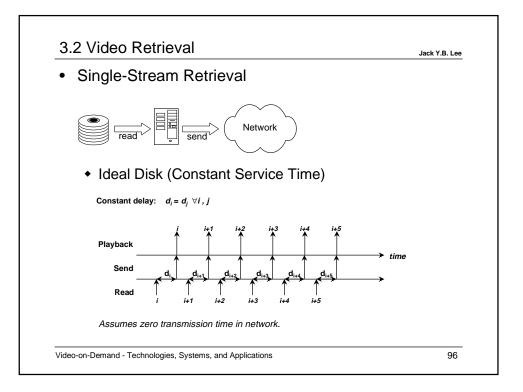
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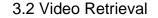
- More complicated client machine;
- May requires more buffering at the client.
- Common Applications
  - Local Area Networks (LAN) based VoD systems.

Video-on-Demand - Technologies, Systems, and Applications

3.1 Service Model Jack Y.B. Lee • Server-Push Advantages • A backward network channel (upstream) from client to server is not needed (desirable in certain applications like satellite broadcast); · May requires less buffering at the client; • More predictable performance; • Easier to optimize server performance. Disadvantages • Requires real-time hardware and software at the server; Difficult to support mixed bit-rate and VBR videos; · Less tolerance to delay and delay jitter; Common Applications · All kinds of VoD systems, particularly WAN-based and satellite video broadcast. Video-on-Demand - Technologies, Systems, and Applications 94

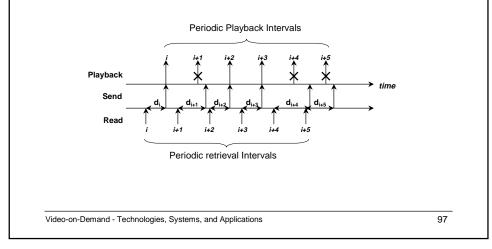


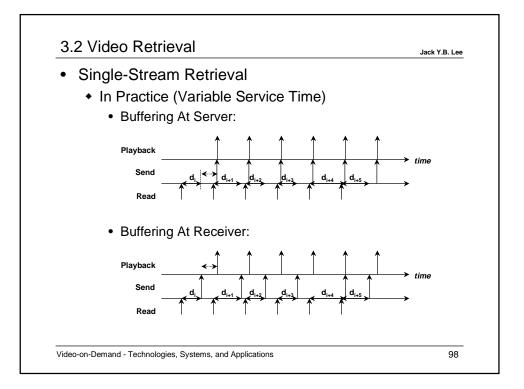


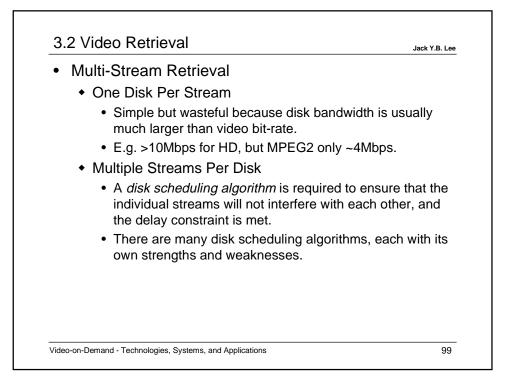


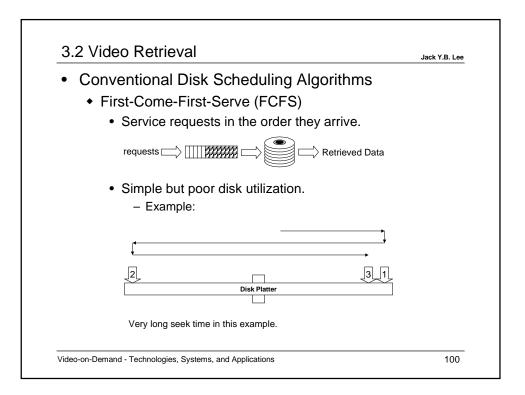
- Single-Stream Retrieval
  - In Practice (Variable Service Time)
    - Variable delay can cause playback glitches:

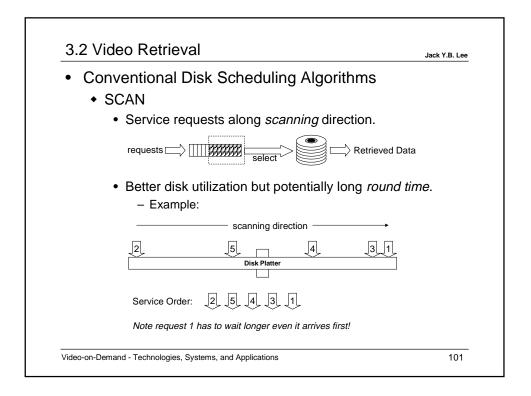
Jack Y.B. Lee

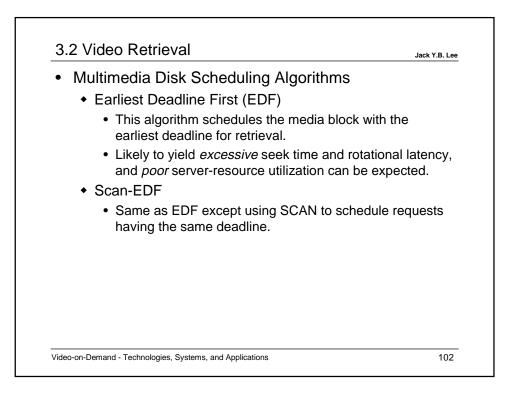


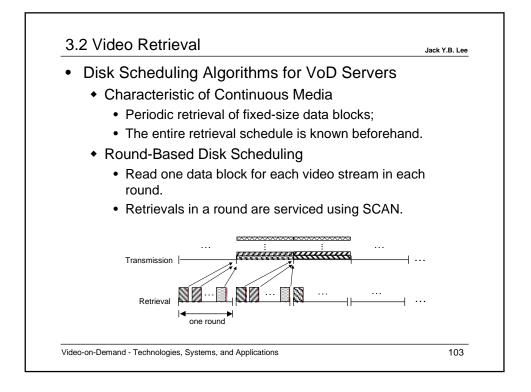


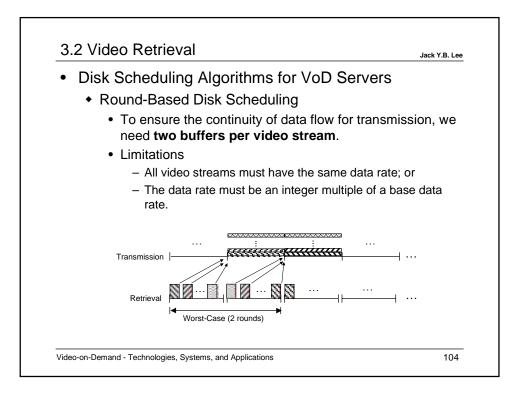












## 3.3 Admission Control

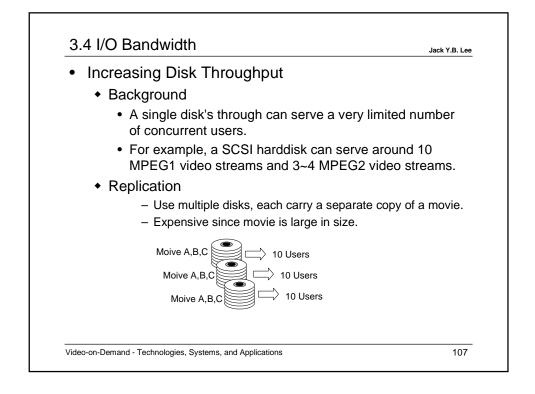
- Admission Control
  - Motivation
    - A VoD system only have finite capacity. Hence a mechanism must be used to admit and reject users to avoid system overload.
  - Types of Admission Control Algorithms
    - Deterministic
      - Worst-case scenarios are used to guarantee the service of existing users.
    - Statistical
      - Statistical behaviors of the system are used to provide probabilistic guarantee. E.g. meeting deadline 99% of the time.
    - Observational
      - Current system status like utilizations are used to evaluate the admission of new users.

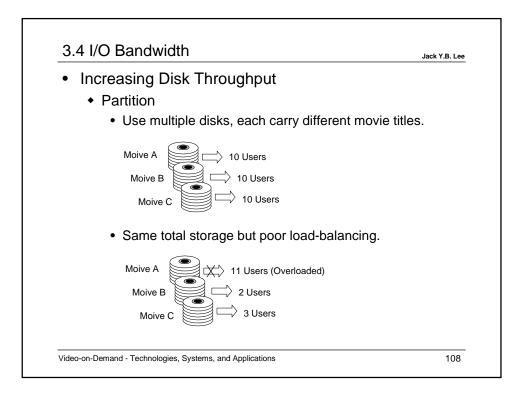
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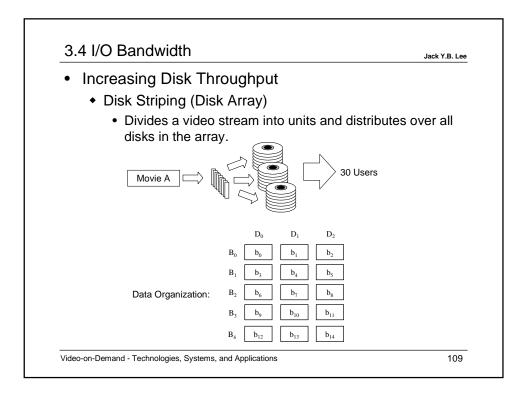
	Jack Y.B. Le
<ul> <li>Dealing with Missed Deadlines</li> </ul>	
• Why?	
<ul> <li>Deadlines could be missed if the admission of algorithm is statistical or some other unexpect occur.</li> </ul>	
<ul> <li>What to do?</li> </ul>	
Ignore It	
<ul> <li>Causes service degradations such as jerky vid decoding error, scrambled video, audio clicks,</li> </ul>	
<ul> <li>Depends on how much and what kind of data</li> </ul>	is missed.
<ul> <li>Error Concealment</li> </ul>	
<ul> <li>Repeating data (previous frame, audio packet</li> </ul>	, etc.)
<ul> <li>Skipping video frame</li> </ul>	
<ul> <li>Lower the resolution (temporary)</li> </ul>	

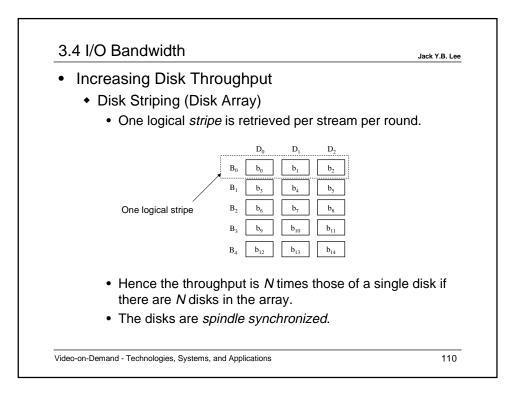
Jack Y.B. Lee

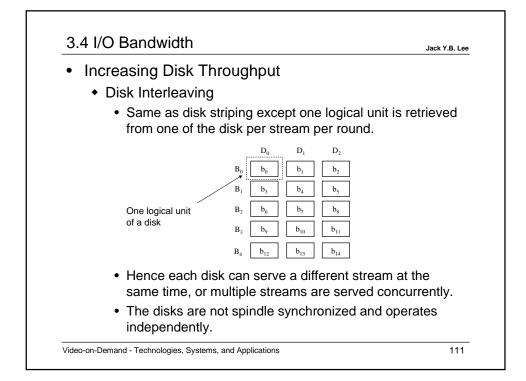
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• Lert	iary Stora	ige and S	Storage Hi	erarchies	
◆ N	/lotivation				
• T	systems are still e • For applie videos m	due to the <i>expensive</i> . cations like ust be arch prohibitivel	0 0	nput and lov ry where lan g all video ii	v latency, <i>they</i> ge number of n disks will
-	Feature	Magnetic Disk	Optical Disk	Low-end Tape	High-end Tape
	Capacity	9GB	200GB	500GB	10TB
		None	20 secs	60 secs	90 secs
N	Nount time				
Т	Nount time Transfer Rate	2MBps	300KBps	100KBps	1MBps
N T C	Nount time		300KBps \$50,000 \$125	100KBps \$50,000 \$100	1MBps \$0.5M to \$1M \$50

# 3.5 Storage Capacity

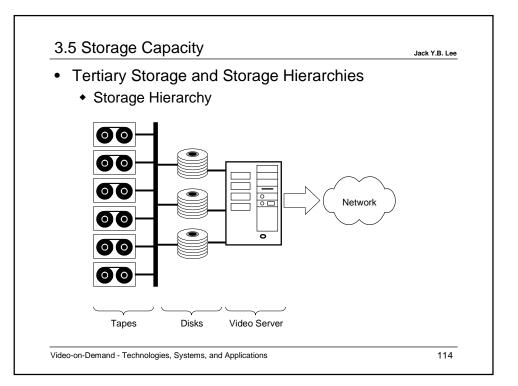
- Tertiary Storage and Storage Hierarchies
  - Tertiary Storage
    - Pros
      - Removable media like optical disks and tapes are less expensive in terms of cost per GB.

Jack Y.B. Lee

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- Cons
  - Lower data transfer rate;
  - Very long random access time.
- Storage Hierarchy
  - Combines the cost-effectiveness of tertiary storage with the performance of magnetic disks.
  - Tertiary storage are used for permanent storage and the magnetic disks used as a cache for video delivery.

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### 3.5 Storage Capacity

- Tertiary Storage and Storage Hierarchies
  - Storage Hierarchy
    - Scheme 1:
      - Store the beginning segments of videos in magnetic disk and the rest in tertiary storage;

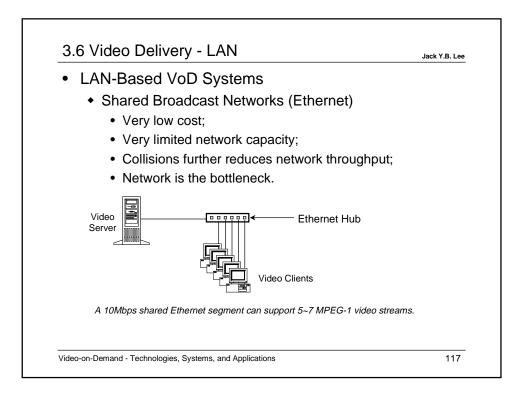
Jack Y.B. Lee

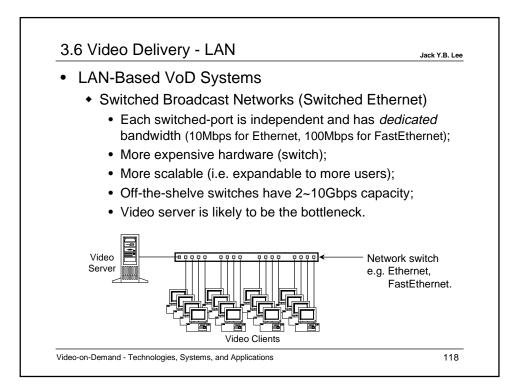
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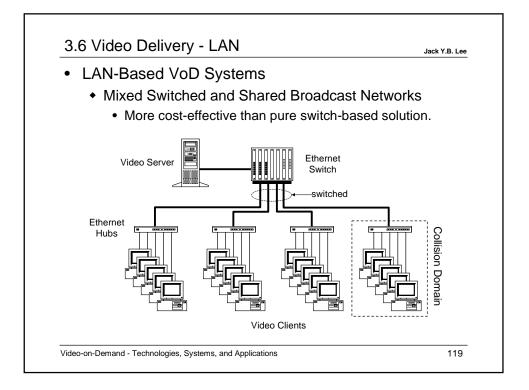
- Starts delivery from magnetic disk while downloading the rest of the video from the tertiary storage.
- Scheme 2:
  - Downloads an entire video from tertiary storage to magnetic disks for delivery.
  - Manage the disk storage using most-recently-used policy.
  - Long startup time for uncached video but the caching should perform well since only a small number of video will be popular at any one time.

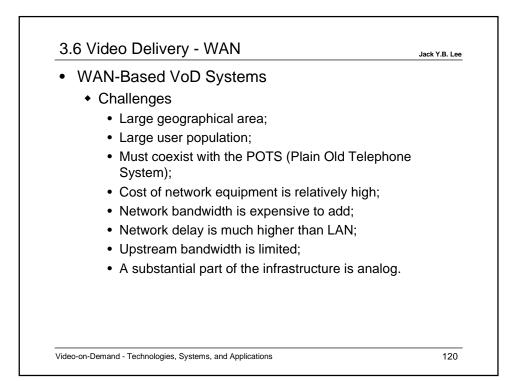
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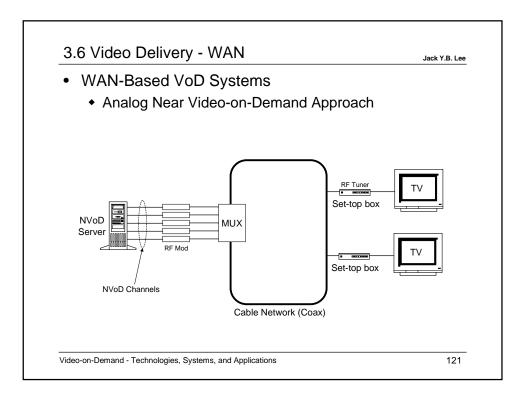
3.6 Video Delivery - LAN Jack Y.B. Lee LAN-Based VoD Systems Characteristics Good Points: - Cost of network equipment is relatively low; - Most hardware and software are off-the-shelve products; - Mature and open platforms; - Network bandwidth can easily be added; - System expansion is easy; - Can coexist with existing computer applications. • Limitations: - Geographical span is limited to a few kilometers; - Limited user population; - More computer oriented (more demanding on the user). 116 Video-on-Demand - Technologies, Systems, and Applications

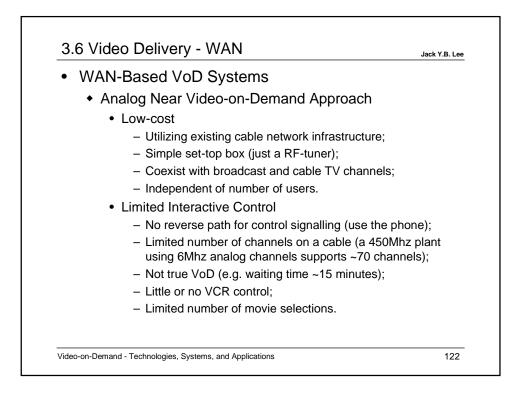


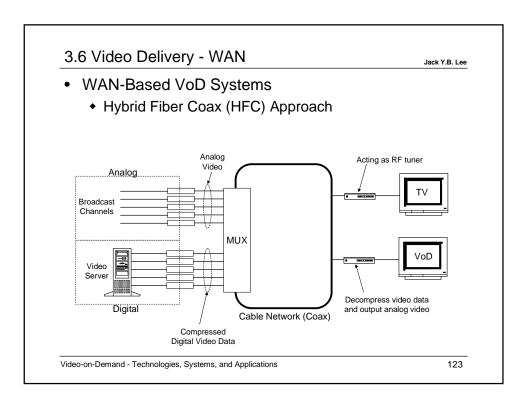


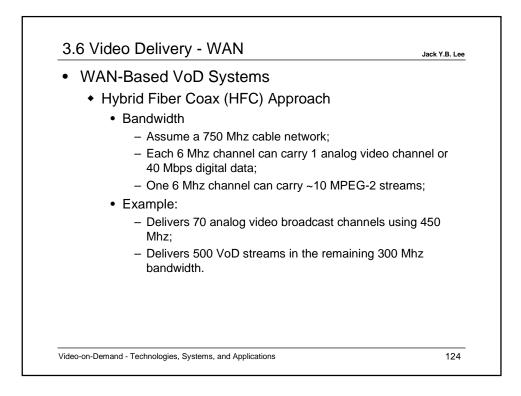


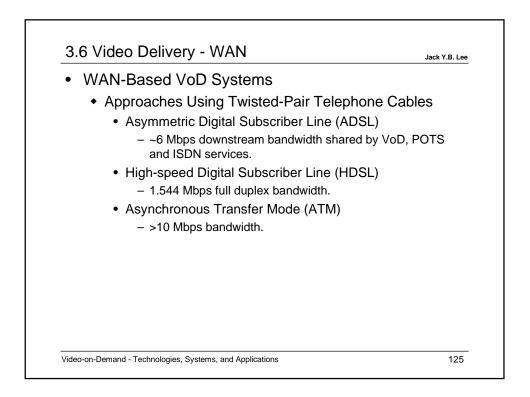


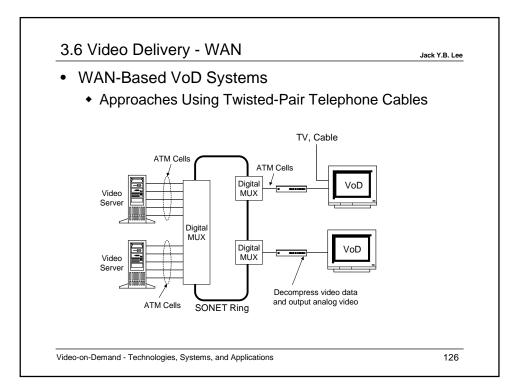


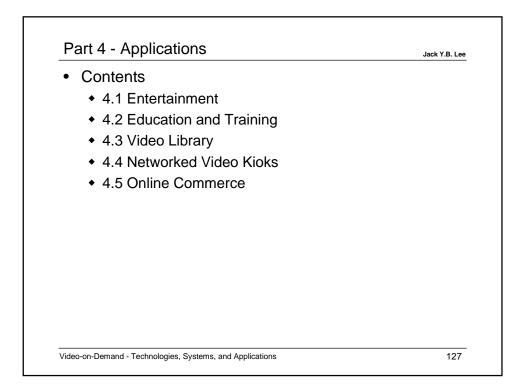




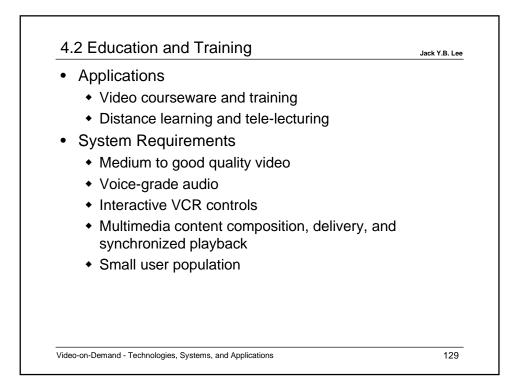


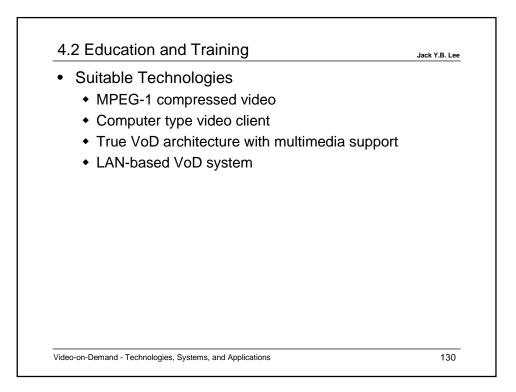


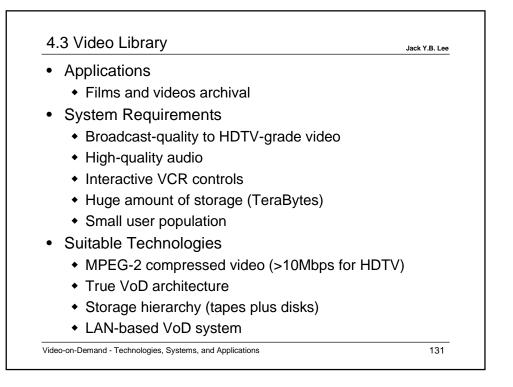




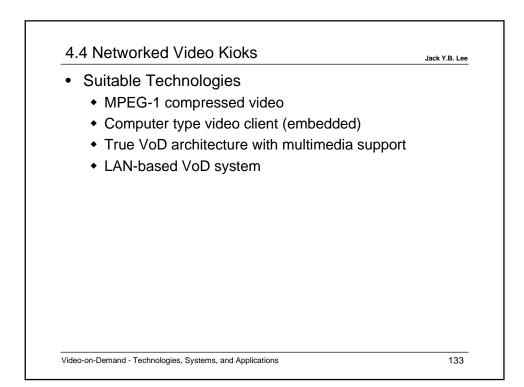
4.1 Entertainment	Jack Y.B. Lee
Applications	
<ul> <li>Movie-on-demand</li> </ul>	
<ul> <li>Karaoke-on-demand</li> </ul>	
<ul> <li>MTV-on-demand</li> </ul>	
<ul> <li>System Requirements</li> </ul>	
<ul> <li>Broadcast-quality video</li> </ul>	
<ul> <li>High-quality audio (AC-3, DTS)</li> </ul>	
<ul> <li>Interactive VCR controls</li> </ul>	
<ul> <li>Large user population</li> </ul>	
<ul> <li>Suitable Technologies</li> </ul>	
<ul> <li>MPEG-2 compressed video (&gt;3Mbps)</li> </ul>	
<ul> <li>Set-top box type video client</li> </ul>	
<ul> <li>True VoD or good NVoD architecture</li> </ul>	







Applications	
<ul> <li>Tourists information kioks at airport</li> </ul>	
<ul> <li>Visitors information kioks at shopping content</li> </ul>	entre, museum,
<ul> <li>System Requirements</li> </ul>	
<ul> <li>Medium to good quality video</li> </ul>	
<ul> <li>Voice-grade audio</li> </ul>	
<ul> <li>Interactive VCR controls via touch scree</li> </ul>	en
<ul> <li>Multimedia content composition, deliver synchronized playback</li> </ul>	ry, and
<ul> <li>Small user population</li> </ul>	



4.5 Online Commerce	Jack Y.B. Lee
Applications	
<ul> <li>Online shopping, banking, marketing, etc.</li> </ul>	
<ul> <li>System Requirements</li> </ul>	
<ul> <li>Good to broadcast quality video</li> </ul>	
<ul> <li>High-quality audio</li> </ul>	
<ul> <li>Interactive VCR controls</li> </ul>	
<ul> <li>Multimedia content composition, delivery, and synchronized playback</li> </ul>	
<ul> <li>Videoconferencing</li> </ul>	
<ul> <li>Suitable Technologies</li> </ul>	
<ul> <li>MPEG-1 to MPEG-2 compressed video</li> </ul>	
<ul> <li>Set-top box type video client with camera</li> </ul>	
<ul> <li>True VoD with multimedia support</li> </ul>	
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#### Summary

- Technologies
  - · Server, network, and client technologies are ready;

Jack Y.B. Lee

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- The cost is still high today for broadcast-quality VoD applications;
- Systems
  - Deployable VoD system solutions are available;
  - Still lacks a uniform standard across equipment from different vendors, interoperability is limited;
- Applications
  - Many existing applications can already be improved by VoD (e.g. Movie-on-Demand v.s. Movie-Rental);
  - More and more applications will be benefited when the cost comes down along improvements in hardware and software.

Video-on-Demand - Technologies, Systems, and Applications

References Jack Y.B. Lee Part of the materials in this workshop is based on: [1] R.D.Williams, "Multimedia Networks: Issues and Challenges," IEEE Computer, vol.28(4), April 1995, pp.68-69. [2] B.Furht, et al., "Design Issues for Interactive Television Systems," IEEE Computer, vol.28(5), May 1995, pp.25-39. [3] A.L.Narasimha Reddy, et al., "I/O Issues in a Multimedia System," IEEE Computer, vol.27(3), March 1994, pp.69-74. [4] D.J.Gemmell, "Multimedia Storage Servers: A Tutorial," IEEE Computer, vol.28(5), May 1995, pp.40-49. [5] A.S.Tanenbaum, Computer Networks, 3rd Edition, Prentice-Hall, 1996. [6] S.V.Raghavan & S.K.Tripathi, Networked Multimedia Systems, Prentice-Hall, 1998. [7] MPEG Overview by C-Cube Systems, http://www.c-cube.com/technology/mpeg.html. [8] MPEG Audio Introduction by David Renelt, http://www.raum.com/mpeg/introduction.html. Video-on-Demand - Technologies, Systems, and Applications 136